Dear ProQuest Customer,

ProQuest® will be performing infrastructure maintenance on August 20, 2011. A twelve (12) hour maintenance window will be required for this maintenance. The window will take place from **Saturday, August 20, 2011, at 22:00 ET to Sunday, August 21, 2011 at 10:00 ET.** See below for a more complete list of times and time zones.

The following products will be unavailable during these windows:

- New and Legacy ProQuest platform products, ProQuest Historical Newspapers (traditional and graphical K12 interface), American Periodicals Series
- Chadwyck-Healey products with domain names ending with chadwyck.com
- Illumina products such as Technology Research Database, Illustrata: Natural Sciences, and Sociological Abstracts
- K-12 products, including eLibrary and SIRS
- UMI products including ProQuest Digital Microfilm and online dissertation products

**Update: RefWorks-COS products will be available during this maintenance window**

Maintenance window schedule, by time zone:

- Eastern Daylight Time: Saturday, August 20, 2011 at 22:00 for twelve (12) hours
- British Summer Time: Sunday, August 21, 2011 at 03:00 for twelve (12) hours
- Central/Western European Summer Time: Sunday, August 21, 2011 at 04:00 for twelve (12) hours
- Japan/Korea Standard Time: Sunday, August 21, 2011 at 11:00 for twelve (12) hours
- Malaysia/China Standard Time: Sunday, August 21, 2011, at 10:00 for twelve (12) hours
- Australia Eastern Standard Time: Sunday, August 21, 2011, at 12:00 pm midday for twelve (12) hours
- Brazil Standard Time: Saturday, August 20, 2011 at 23:00 for twelve (12) hours
- New Zealand Standard Time: Sunday, August 21, 2011 at 14:00 for twelve (12) hours

We welcome customer feedback. Please email your comments to platform feedback or visit [www.proquest.com/go/suggestions](http://www.proquest.com/go/suggestions).

Thank you for continuing to support ProQuest and the products we provide.